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ABN 61 139 717 992

TERMS AND CONDITIONS

- Acceptance of a quote assumes acceptance of these **terms & conditions**.
- Fixed price is offered for up to 10 calendar months from the quote date.
- 50% deposit (unless otherwise organised with management) is required on acceptance of the quote to give the go ahead of the job & product ordered.
- The “Pay on time discount” only applies when the balance for jobs to be installed by us is paid 2 days prior to the tentative installation date or this date may be cancelled. The balance for supply only orders must be paid for prior to or at the time of collection. The retail price applies if “Pay On Time” period has lapsed.
- If full payment is still not made by the morning of tentative installation date (P.O.T has expired; full retail applies) this installation may be cancelled & a cancellation fee may be charged. (Unless other arrangements have been agreed to in writing)
- The product mentioned in the Invoice remains the property of SPI until such time as this invoice has been paid in full.
- Sub floors, planing of doors and moving of fridges, electric and gas stoves and furniture are the customers’ responsibility unless prior arrangements have been made.
- Choose a day for installation when someone will be home for the entire day to have your job installed, as it is not possible to give specific times.
- Our installers are not permitted to disconnect any appliances.
- Please ensure there is sufficient clearance between the doors and floor to allow for selected floor coverings.
- Power necessary for the installation must be available to the installer. It is the customers’ responsibility to provide, same either through the proper authority or by providing a suitable generator to complete the job.
- Some scuffing may occur, applied paints marks will wipe off.
- If skirting boards (in particular) have not been undercoated, or unsuitable paints have been used, the paint may be damaged. Whilst all care will be taken, we will not be held responsible.
- Installation of carpet may require the use of a power stretcher as per Australian Standards. In the unlikely event walls or skirting are damaged due to unforeseen internal damage, we will not be held responsible or liable.
- If the floor cannot be sighted prior to laying, an additional charge will be made for any floor preparation subsequently required.
- Where SPI agrees at a Customer’s request to cancel an order prior to delivery, SPI reserves the right to charge a cancellation fee of up to 50% of the retail price of the goods to cover overheads associated with the order.
- A \$100.00 service charge is payable if an installation date is changed by yourselves with less than 48 hours’ notice.
- SPI or its representatives will not accept responsibility or claim for damage to underfloor heating, telephone line and or television cables if they are below the sub floor unless they are clearly marked by the customer prior to installation.
- SPI reserves the right to charge interest at an administration totaling 1.5% per month if the account is overdue.

Please note: If you should accept this quotation, our terms and conditions are a 50% deposit to be paid upon authorisation of go-ahead. The balance is to be paid prior to installation or pick up of goods as per our terms & conditions.